

Early Support

For Students

What is Early Support?

Early Support is a virtual environment that allows you to stay connected with faculty and other support staff in order to receive feedback on how you are doing in class, and access services to help you succeed at Worcester State.

How does Early Support work?

Using Early Support, your faculty are able to communicate with you to celebrate a job well done or offer support and resources when there are opportunities to improve in a class. Early Support uses email to communicate with you.

What do the different Early Support notifications mean?



Kudos

When your faculty sends a Kudo, they are recognizing your great effort in class.



Flags

When your faculty raises a Flag, they see an opportunity for you to improve in the course.



Referrals

When a Referral is raised, you will be connected with a specific service or resource at Worcester State that is ready to help you!

How do I know when a Kudo or a Flag is sent?

You will receive an email notification with the specific detailed actions you should take.

In addition, member of your success network like an Academic Advisor, Financial Aid Counselor, and other staff may reach out to you directly and offer support.

If you are ever uncertain about what action to take, speak with your faculty for clarity.

How does this help me?

Early Support makes it easier for faculty to provide you classroom feedback.

Early Support connects you with the resources or support service when you need help.

Early Support give you access to your very own **Success Network** including the necessary information you need to connect with Advisors, Counselors, or support services on campus who are here to support your success!

How do I get started?

Visit **MyWooState** and click on the "Early Support" ring buoy.

The first time you log-in to Early Support, you will need to set up your student profile.

Once your profile is completed, you are done! Your **Success Network** is now able to communicate with you!

Have a question or need help? Use the **Raise Hand** button in the left menu to request help!

For more information visit www.worcester.edu/Early-Support

